



RentWorks Version 4.1.G Release Letter

Note: Release 4.1+ requires Progress Version 11.6+

SIGNIFICANT CHANGES:

- **VIN Decoding/Recalls**

VIN decoding is an interaction between the NHTSA (National Highway Transportation Safety Authority) and RentWorks. The VIN is sent to the NHTSA and in return we receive specific vehicle information based upon the VIN number. This information is stored in RentWorks for future use. At the same time, we also receive Safety Recall information for the specified vehicle(s)



based in the first eight characters of the VIN. They are stored in RentWorks as pending maintenance alerts. Once activated, these maintenance alerts will ground available vehicles and ground vehicles when they are returned. They will remain grounded until a repair order has been executed to satisfy the maintenance alert.

What this VIN search tool covers

- Vehicle safety recalls that are incomplete
- Vehicle safety recalls conducted over the past 15 calendar years
- Vehicle safety recalls conducted by major light auto automakers, including motorcycle manufacturers.

What this VIN search tool does not cover

- Completed safety recall information
- Manufacturer customer service or other nonsafety recall campaign
- International vehicles
- Very recently announced safety recalls for which not all VINs have been identified
- Safety recalls that are more than 15 years old (except where a manufacturer offers more coverage)
- Safety recalls conducted by small vehicle manufacturers, including some ultra-luxury brands and specialty applications

- **TriPOS Auto Rental Certification**

Element/Vantiv/Worldpay has a Chip & PIN solution that is now Auto Rental Certified. This provides lower fees and greater protection against chargebacks. This will require that the latest version of the triPOS software (5.14 or later) be installed on the clients.

- **American Traffic Solutions (ATS) Interface (NOT for chip & PIN)**
 ATS merged with Rent-a-Toll. We can now process the new ATS violation requests and supply contract and renter data, so that traffic violations can be processed.
- **OTA API for Renter Records**
 Our OTA API now has the ability to create and modify renter records. Additional fields have also been added for a login/password for a website, the credit card token, and an opt-in email flag.
- **TNSPay5 CCPRO with Tokenization**
 RentWorks now has an interface to TNSPay. TNSPay is a managed payment gateway service, enabling merchants to securely and reliably authorize and settle card transactions. It offers leading edge capabilities for securing sensitive card data that can assist in meeting PCI DSS requirements. TNSPay has advanced card data security tools including Stored Card Tokenization.
- **Release Unused Authorizations**
 RentWorks now has a function to release unused authorizations that are left on a contract after it is closed. This releases the “hold” of funds back to the customer.
- **Deactivate and order miscellaneous fees and taxes**
 An inactive checkbox will remove the charge from all screens throughout RentWorks. If the charge has been used on a previous contract, it will still appear on those contracts. However, new contracts and reservations will not show the charge in any of the lists.

For the ordering, an Order field has been added to RTMIFT. It will work the same way as InvClass ordering.

Set CF R1016 to not delete / re-apply records with same type/code added by reservation links.

Descriptions of SARS addressed, in order of impact:

Program	SAR	Brief Description
Level 1		
CCPRO	10627	Develop an EMV (chip and pin), tokenized solution for the TNSPay gateway.
CCPRO	10693	Changes to achieve auto rental certification for triPOS chip and pin credit card processing.
Counter	10066	Create an interface to VIN verification service to interpret VIN numbers and populate fleet records.
Counter	10538	Added the ability to release unused credit card authorizations. Unused authorizations can be VOIDED automatically when closing a rental agreement.
Counter	10671	Add the ability to order and deactivate miscellaneous fees and taxes.

Maintenance 10660 Add an OTA API interface to create and modify renter records.
System 10581 Create a vehicle recall lookup process to add maintenance alerts to vehicles when there is a recall for a specific year, make and model. The vehicles will be grounded if currently available or grounded when they return from a rental.

Level 2

Counter 10686 Add an OTA Profile Create routine, to be used by loyalty programs.
Counter 10697 Create a process to allow the use of stored CC tokens, to be used by loyalty programs.
Interfaces 9745 Program changes to accommodate the merger of Rent-a-Toll (RATS) into American Traffic Solutions (ATS)

Level 3

API 10688 Added a secondary connection URL to the Silver Bullet fleet info API.
Counter 10568 Corrections to honor the Min/Max exemptions in Fees/Taxes setup.
Counter 10671 Added the ability to order and deactivate miscellaneous fees and taxes.
Counter 10673 Corrected an issue where paid DB deposits were not visible when closing a contract.
Maintenance 10672 Security logging enhancement to better trace user login attempts and employee record changes.
PPGEN 10662 In PPGEN, added the ability to print ONLY the total value of a specific subtotal extent (non-cumulative).